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Regarding: Wax Transfer

Dear Valued Customers,

Please be advised that, in the process of protecting the tiles during packaging and shipping, Westlake Royal, Newpoint Concrete Roofing installs a hot wax coating to sections of the underside of the tiles. This protective material can rub and transfer to the top surface of the adjacent tile during shipping. This transfer of the wax is a temporary condition and will weather off and does not affect the performance of the tile.

Robin Anderson
Technical and Strategy Development Manger
Westlake Royal Roofing, LLC







